

The COPIISA GROUP Management, aware of the need to improve competitiveness and as a consequence of the strategic plan for international growth and expansion, demonstrating its commitment to its Clients and the Environment by allocating the necessary means to develop, implement and maintain an Integrated System of Quality covering the areas of quality, environment, sustainable development, biodiversity, technology and energy for the purpose for:

- Strengthen Quality and R&D&I in all our activities, with respect for the environment, CONTINUOUSLY IMPROVING the effectiveness of the Integrated System in achieving the full SATISFACTION OF OUR CLIENTS, as a guarantee of continuity and success in the activity.
- Provide a documentary framework of reference with procedures, targets and associated indicators, for a PROGRESSIVE FOLLOW-UP of how the processes develop, for the purpose of measuring, assessing and analysing the management actions.
- Make available the information and resources needed to achieve the objectives and targets set.
- COMPLY WITH LEGAL AND OTHER REQUIREMENTS accepted voluntarily.
- IDENTIFY AND ANALYZE THE ENVIRONMENTAL IMPACTS arising from our activities and services, to PROTECT THE ENVIRONMENT and PREVENTION OF POLLUTION of the different processes in the construction activity.
- KEEP cultural heritage in all areas of our business operation.
- PROMOTE an efficient use of all the Organisation's RESOURCES, supporting the purchase of energy efficient products and services, aiming at the same time to ensure the REUSE, RECUPERATION AND RECYCLING of materials.
- Define the interaction of the technical area with other departments and unite the R&D&I management with the rest of the company's management system.
- Plan, organise and control the projects to ensure an efficient and effective use of the human and technical resources assigned to R&D&I activities.
- Establish systems for the use of information drawn from the surroundings. Implement a methodology for management, improving dissemination and taking advantage of the Organisation's know-how.
- TRAIN AND INFORM the people in the company and collaborators on all those aspects related with the fields of Scientific Research, Development and Technological Innovation, the Environment and its preservation, Energy Management and Quality Management, encouraging a preventive activity in the execution of processes and teamwork, leading to professional and personal development for all the personnel and the achievement of the results aimed for.

This Policy will be reviewed regularly for its continuous updating; it is mandatory for all COPIISA GROUP personnel, as well as those people who carry out activities in the name of the Organisation. Everyone must know it and apply it in their field of professional work.


Signed: Orlando de Porrata-Doria Botey
Chief Executive Officer
07.01.2017