

COPISA GROUP's Management demonstrates its commitment to its stakeholders, aligning its strategy with the **Sustainable Development Goals**, and adopting the necessary measures to develop, implement and maintain an **Integrated Management System** that covers the areas of **quality, the environment, sustainable development, biodiversity, technology and energy** in order to:

- Promote quality, the environment, R&D, energy performance in all our activities and respect for the environment, **CONTINUOUSLY IMPROVING** the effectiveness of the Integrated System to achieve the full **SATISFACTION** of our **CLIENTS** as a guarantee of the continuity and success of their activities.
- Provide a documentary framework of reference with associated procedures, objectives, goals and indicators to **PROGRESSIVELY MONITOR** the development of processes, in order to be able to measure, evaluate and analyse the work done.
- Make the information and resources required to achieve the established objectives and goals available to **STAKEHOLDERS**.
- Comply with **LEGAL REQUIREMENTS** and other voluntarily accepted requirements.
- Identify and analyse the environmental impacts derived from our activities and services to achieve sustainable development: protection of the **ENVIRONMENT** and **BIODIVERSITY**, prevention and reduction of pollution, adoption of measures to combat the **CLIMATE EMERGENCY** and its effects, and improvements in **ENERGY EFFICIENCY**.
- Promote the efficient use of all the Organisation's resources, supporting the acquisition of energy efficient products and services, adopting a **CIRCULAR ECONOMY** model.
- Preserve cultural heritage in all areas of our business operation.
- Define the interaction of the technical area with the other departments and integrate **R&D** management into the rest of the organisation's management system.
- Plan, organise and control projects to ensure an effective and efficient use of the human and technical resources made available for **R&D** activities.
- Establish systems for the use of information from the environment. Implement a methodology to manage and improve the dissemination and use of the organisation's know-how.
- Train and inform the members of the organisation and collaborators on all those aspects related to the fields of Scientific Research, Development and Technological Innovation, Environmental Conservation, Energy Management and Quality, as well as the promotion of preventive activities in the execution of processes, teamwork, and professional and personal development that allows the expected results to be achieved.

This Policy will be reviewed periodically to modify it as necessary, and is mandatory for all **COPISA GROUP** staff, as well as for those people who carry out activities on behalf of the **Organisation**. Everyone should be familiar with it and apply it in their professional work.



Signed: Orlando, De Porrata-Doria Botey
CEO
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