

The complaint channels available to the stakeholders of the company are:

- ✓ E-mail adress: compliance@grupocopisa.net

- ✓ Post: Compliance Department
Plaça D'Europa 2-4
08902-L'Hospitalet de Llobregat (Barcelona, Spain)

The information channels available to the Company's stakeholders are:

- ✓ E-mail adress: rsc@grupocopisa.com

- ✓ Post: Compliance Department
Plaça D'Europa 2-4, Torre Copisa.
08902-L'Hospitalet de Llobregat (Barcelona, Spain)

